

SNOOZESTER API

Technical Information

<http://business.snoozester.com>

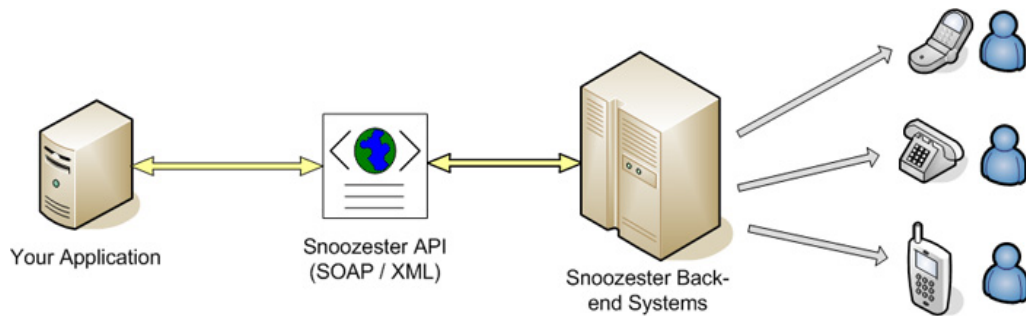


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SECTION 1 – General Information

1.1 Web Service:

Available over http or https

1.2 Authentication:

- All API methods require a ClientKey parameter
 - Depending on level of service, API calls may require are IP authentication
-

1.3 XML Response Structure:

Response Document Node: **<snoozeapiresponse>**

Namespace: "http://snoozester.com"

Structure:

```
<snoozeapiresponse xmlns="http://snoozester.com">
  <requestid>[REQUEST_ID]</requestid>
  <response>[RESPONSE_NODES]</response>
</snoozeapiresponse>
```

<requestid>: every request will have a unique id

<response>: innerxml contains text/elements pertaining to the result of the request

Response Example:

```
<?xml version="1.0" encoding="utf-8" ?>
<snoozeapiresponse xmlns="http://snoozester.com">
  <requestid>254517</requestid>
  <response>SUCCESS</response>
</snoozeapiresponse>
```

SECTION 2 – Pre-recorded Calls

2.1 Methods:

2.1.1 GetAvailablePreRecordedMessagesList

Description: Returns a list of available pre-recorded messages

Parameters:

Name	Type	Description
APIKeyIn	String	Client API Key

Returns: Xml structure representing a list of available pre-recorded message ids and descriptions (as innertext of the <response> element)

Response Example:

```
<?xml version="1.0" encoding="utf-8" ?>
<snoozeapireponse xmlns="http://snoozester.com">
  <requestid>254658</requestid>
  <response>
    <messages xmlns="">
      <message>
        <id>25668</id>
        <description>Second characters pre-recorded voice</description>
      </message>
      <message>
        <id>25669</id>
        <description>Second characters pre-recorded voice</description>
      </message>
    </messages>
  </response>
</snoozeapireponse>
```

2.1.2 ScheduleSimplePreRecordedCall

Description: Schedules a simple pre-recorded call

Parameters:

Name	Type	Description
APIKeyIn	String	Client API Key
CallNameIn	String	Name of the call

		0 -250 characters
MessageIDIn	String	Pre-recorded Message ID of the message that will be played over the phone when the call is made. To get a list of available pre-recorded messages, call the GetAvailablePreRecordedMessagesList method
CallTimeIn	String	Time that the call will go out in MM/DD/YYYY HH:MM AM PM format Example: 12/20/2008 10:45 PM
TimeZoneIDIn	String	ID of the Time Zone for the call time See Appendix A for Time Zone IDs
PhoneNumberIn	String	10 digit phone number that the call will be delivered to. Format: nnnnnnnnnn See Appendix C for valid area codes
CallerIDIn	String	10 digit caller id (phone number the call will originate from) of the call Format : nnnnnnnnnn
Custom1In	String	Custom field, can be used to any custom information - max length 250
Custom2In	String	Custom field, can be used to any custom information - max length 250
Custom3In	String	Custom field, can be used to any custom information - max length 250
Custom4In	String	Custom field, can be used to any custom information - max length 250
Custom5In	String	Custom field, can be used to any custom information - max length 250

Errors thrown:

4003, 4004, 4005, 4006, 4007, 4008, 4009, 1006, 1007, 1008, 1009, 4015, 4016, 5002

Returns:

XML structure (inside <response> node) representing the new Pre-recorded call that was scheduled

Response Example:

```
<?xml version="1.0" encoding="utf-8" ?>
<snoozeapiresponse xmlns="http://snoozester.com">
  <requestid>254912</requestid>
  <response>
    <newcall>
      <prerecordedcall xmlns="http://snoozester.com">
        <callid>368807</callid>
        <callname>test call</callname>
        <messageid>25668</messageid>
        <calltime>9/10/2006 11:09:00 AM</calltime>
```



```

<timezoneid>1</timezoneid>
<phonenumber>2025171602</phonenumber>
<callerid>2025171604</callerid>
<custom1>1</custom1>
<custom2>2</custom2>
<custom3>3</custom3>
<custom4>4</custom4>
<custom5>5</custom5>
<calllogs>
  <addedtimestamp>12:00:00 AM</addedtimestamp>
  <callattempted>False</callattempted>
  <callanswered>False</callanswered>
</calllogs>
</prerecordedcall>
</newcall>
</response>
</snoozeapiresponse>

```

2.1.2 ScheduleSimplePreRecordedCall_v2

Description:

The same as ScheduleSimplePreRecordedCall. With one extra parameter :

OptionToBlockNonRequestedCallIn

The value of the OptionToBlockNonRequestedCallIn parameter should either be "True" or "False"

When "**True**": At the end of the call, there will be a prompt saying: "If you did not request this call, press 9." If the recipient presses 9 (followed by 1, confirm), the recipient's phone number will be blocked and there will be no future calls to that number. Note, it is possible to unblock a blocked number via the Snoozester API – see the UnblockPhoneNumber API function

When "**False**": The call will only play the message – no prompt for recipient to indicate that they did not request the call

Parameters:

Name	Type	Description
APIKeyIn	String	Client API Key
CallNameIn	String	Name of the call 0 -250 characters
MessageIDIn	String	Pre-recorded Message ID of the message that will be played over the phone when the call is made. To get a list of available pre-recorded messages, call the GetAvailablePreRecordedMessagesList method
CallTimeIn	String	Time that the call will go out in MM/DD/YYYY HH:MM AM PM format

		Example: 12/20/2008 10:45 PM
TimeZoneIDIn	String	ID of the Time Zone for the call time See Appendix A for Time Zone IDs
PhoneNumberIn	String	10 digit phone number that the call will be delivered to. Format: nnnnnnnnnn See Appendix C for valid area codes
CallerIDIn	String	10 digit caller id (phone number the call will originate from) of the call Format : nnnnnnnnnn
Custom1In	String	Custom field, can be used to any custom information - max length 250
Custom2In	String	Custom field, can be used to any custom information - max length 250
Custom3In	String	Custom field, can be used to any custom information - max length 250
Custom4In	String	Custom field, can be used to any custom information - max length 250
Custom5In	String	Custom field, can be used to any custom information - max length 250
OptionToBlockNonRequestedCallIn	String	The value of this parameter should either be "True" or "False" "True" enables recipient of call to press 9 to indicate that they did not request the call – doing so will block their phone number and they will not receive future calls

Errors thrown:

4003, 4004, 4005, 4006, 4007, 4008, 4009, 1006, 1007, 1008, 1009, 4015, 4016, 5002

2.1.3 DeleteSimplePreRecordedCall

Description: Deletes a Simple Pre-recorded Call. Only upcoming scheduled calls can be deleted. (i.e. can not delete calls from the past)

Parameters:

Name	Type	Description
APIKeyIn	String	Client API Key
CallIDInIn	String	Call ID of the call to be deleted

Errors thrown:



4010, 4011

Returns: "DELETED" as innertext of the <response> element)

Response Example:

```
<?xml version="1.0" encoding="utf-8" ?>
  <snoozeapiresponse xmlns="http://snoozester.com">
    <requestid>254579</requestid>
    <response>DELETED</response>
  </snoozeapiresponse>
```

2.1.4 GetSimplePreRecordedCall

Description: Retrieves a simple pre-recorded call that has already been scheduled

Parameters:

Name	Type	Description
APIKeyIn	String	Client API Key
CallIDIn	String	CallID of the scheduled call

Errors thrown:

4010

Returns: Unique Call ID for the Simple Pre-recorded Call that was scheduled (as innertext of the <response> element)

Response Example:

```
<?xml version="1.0" encoding="utf-8" ?>
<snoozeapiresponse xmlns="http://snoozester.com">
  <requestid>254816</requestid>
  <response>
    <prerecordedcall xmlns="http://snoozester.com">
      <callid>368779</callid>
      <callname>call name</callname>
      <messageid>25668</messageid>
    </prerecordedcall>
  </response>
</snoozeapiresponse>
```



```

<calltime>9/9/2006 1:01:00 AM</calltime>
<timezoneid>1</timezoneid>
<phonenumbers>2025171602</phonenumbers>
<callerid>2022075472</callerid>
<custom1>1</custom1>
<custom2>2</custom2>
<custom3>3</custom3>
<custom4>4</custom4>
<custom5>555</custom5>
<optiontoblocknonrequestedcall>1</optiontoblocknonrequestedcall>
<calllogs>
  <addedtimestamp>9/9/2006 12:58:27 AM</addedtimestamp>
  <callattempted>False</callattempted>
  <callanswered>False</callanswered>
</calllogs>
</pre-recordedcall>
</response>
</snoozeapiresponse>

```

2.1.5 BatchScheduleSimplePreRecordedCalls

Description: Schedules a batch of simple pre-recorded calls. Takes xml input representing the calls to be scheduled. If the any of the values for any of the call fields are not valid, the whole batch will be rejected and corresponding error messages are returned.

Parameters:

Name	Type	Description
APIKeyIn	String	Client API Key
BatchXML	String	Xml string representing the simple pre-recorded calls to be scheduled
RejectEntireBatchOnErrors	String	<p>If "True" - <u>No calls in the batch Xml will be scheduled if there are any errors in the batch xml</u> (i.e. if one of line items in the batch file has a 9 digit phone number instead of a 10 digit phone number, that line item will cause the whole batch to be rejected)</p> <p>If "False" – Valid calls/line-items in the batch Xml will be scheduled and invalid one will be rejected</p>

Errors thrown:

4014, 4003, 4004, 4005, 4006, 4007, 4008, 4009, 1006, 1007, 1008, 1009

BatchXML Format:

- The batch call needs to be wrapped in <simpleprerecordedcallbatch> element (with xmlns http://snoozester.com")
- The <simpleprerecordedcallbatch> will contain <simpleprerecordedcall> children representing each call to be scheduled
- Each <simpleprerecordedcall> element will have the following attributes:

callname
messageid
calltime
timezoneid
phonenummer
callerid
custom1
custom2
custom3
custom4
custom5
optiontoblocknonrequestedcall

Example BatchXML:

```
<simpleprerecordedcallbatch xmlns="http://snoozester.com">  
  
  <simpleprerecordedcall callname="test call 1" messageid="25670" calltime="9/10/2006  
3:45pm" timezoneid="1" phonenummer="2025171602" callerid="2025171604"  
custom1="this is a test" custom2="22 this is a test " custom3="" custom4="" custom5=" "  
optiontoblocknonrequestedcall="true" />  
  
  <simpleprerecordedcall callname="test call 2" messageid="25670" calltime="9/10/2006  
3:45pm" timezoneid="1" phonenummer="2025171602" callerid="2025171604"  
custom1="this is a test" custom2="22 this is a test " custom3="" custom4="" custom5=" "  
optiontoblocknonrequestedcall="false" />  
</simpleprerecordedcallbatch>
```

Returns:

The <response> node will contain an attribute call **numcallsscheduled** corresponding to the number of calls that were successfully scheduled

The <response> node will contain an attribute call **numerrors** corresponding to the number of calls/line-items in the batch Xml that failed validation

If RejectEntireBatchOnErrors == "False":

If all values in the batch xml are valid, the calls will be scheduled and the method will return an xml document representing all the calls that were scheduled. Xml representing each newly scheduled call will be wrapped in a <newcall> element in the return value (see below: example response for valid input)

If there are any syntax/semantics errors in the batch xml, **the whole batch will be rejected and no calls will be scheduled**; the return value will be a list of corresponding error(s) that occurred while parsing the input.

Each error is wrapped in a <failed> node. The <failed> node contains a <lineitem> node representing the call that was requested and a <snoozeapierror> node representing the corresponding error that occurred while processing the input (see below: Response example for invalid input batch xml).

If RejectEntireBatchOnErrors == "True":

All valid calls/line-items in the batch Xml will be scheduled. Xml representing each newly scheduled call will be wrapped in a <newcall> element in the return value

No invalid line-items (calls with syntax/semantics errors) in the batch xml will be scheduled. The return value will contain be a list of corresponding error(s) that occurred while parsing the input.

Each error is wrapped in a <failed> node. The <failed> node contains a <lineitem> node representing the call that was requested and a <snoozeapierror> node representing the corresponding error that occurred while processing the input

Response Examples:

Response Example for RejectEntireBatchOnErrors == "False":

In this example, two calls were in the batch xml, 1 was invalid (bad MessageID) and another passed validation. The invalid call was rejected and corresponding error message for that call was returned inside the <failed> element. The valid call was scheduled and the information for that call was returned in the <newcall> element

Note: <response> node has attribute numerrors = 1 and numcallsscheduled = 1

```
<snoozeapiresponse xmlns="http://snoozester.com">
  <requestid>255007</requestid>
  <response snooze:numerrors="1" snooze:numcallsscheduled="1" xmlns:snooze="http://snoozester.com">
    <failed>
      <lineitem>
        <simpleprerecordedcall callname="test call 2" messageid="25670" calltime="9/10/2006 3:45pm"
          timezoneid="1" phonenumber="2025171602" callerid="2025171604" custom1="this is a test"
          custom2="22 this is a test" custom3="" custom4="" custom5="" xmlns="http://snoozester.com" />
      </lineitem>
    </failed>
  </response>
</snoozeapiresponse>
```

```

- <apierror>
- <snoozeapierror xmlns="http://snoozester.com">
  <errorcode>4004</errorcode>
  <errormessage>Invalid Pre-recorded Message ID: 25670</errormessage>
  <tostring>SnoozeAPI ERROR CODE: 4004. ERROR GENERIC DESC: Invalid pre-recorded message id.
    Try using the GetAvailablePreRecordedMessagesList method to get a list of available pre-
    recorded messages.. ERROR MESSAGE: Invalid Pre-recorded Message ID: 25670</tostring>
  </snoozeapierror>
</apierror>
</failed>
- <newcall>
- <prerecordedcall xmlns="http://snoozester.com">
  <callid>368834</callid>
  <callname>test call 1</callname>
  <messageid>25668</messageid>
  <calltime>9/14/2006 3:45:00 PM</calltime>
  <timezoneid>1</timezoneid>
  <phonenum>2025171602</phonenum>
  <callerid>2025171604</callerid>
  <custom1>this is a test</custom1>
  <custom2>22 this is a test</custom2>
  <custom3 />
  <custom4 />
  <custom5 />
- <calllogs>
  <addedtimestamp>12:00:00 AM</addedtimestamp>
  <callattempted>False</callattempted>
  <callanswered>False</callanswered>
  </calllogs>
</prerecordedcall>
</newcall>
</response>
</snoozeapiresponse>

```

Response Example for RejectEntireBatchOnErrors == "True":

In this example, two calls were in the batch xml, 1 was invalid (bad MessageID) and another passed validation.

The whole batch was rejected (i.e. no calls scheduled)

The response contains corresponding error message for the call that did not pass validation inside the <failed> element.

Note: The valid call was not scheduled.

Note: <response> node has attribute numerrors = 1 and numcallsscheduled = 0

```

- <snoozeapiresponse xmlns="http://snoozester.com">
  <requestid>255008</requestid>
- <response snooze: numerrors="1" snooze: numcallsscheduled="0" xmlns:snooze="http://snoozester.com">
- <failed>
- <lineitem>
  <simpleprerecordedcall callname="test call 2" messageid="25670" calltime="9/10/2006 3:45pm"
    timezoneid="1" phonenum="2025171602" callerid="2025171604" custom1="this is a test"
    custom2="22 this is a test" custom3="" custom4="" custom5="" xmlns="http://snoozester.com" />
  </lineitem>
- <apierror>
- <snoozeapierror xmlns="http://snoozester.com">
  <errorcode>4004</errorcode>
  <errormessage>Invalid Pre-recorded Message ID: 25670</errormessage>

```

```

<toString>SnoozeAPI ERROR CODE: 4004. ERROR GENERIC DESC: Invalid pre-recorded message id. Try
  using the GetAvailablePreRecordedMessagesList method to get a list of available pre-recorded
  messages.. ERROR MESSAGE: Invalid Pre-recorded Message ID: 25670</toString>
</snoozeapierror>
</apierror>
</failed>
</response>
</snoozeapiresponse>

```

2.1.6 GetPreRecordedCallsActivity

Description: Returns total number of pre-recorded calls sent via Snoozester, total number of pre-recorded calls that were answered/picked up by recipients, and total number of upcoming scheduled pre-recorded calls

Parameters:

Name	Type	Description
APIKeyIn	String	Client API Key

Response Example:

```

<snoozeapiresponse xmlns="http://snoozester.com">
  <requestid>254973</requestid>
  <response snooze:numprerecordedcallsanswered="2"
snooze:numprerecordedcallssent="2" snooze:numprerecordedcallsupcoming="26"
xmlns:snooze="http://snoozester.com" />
</snoozeapiresponse>

```

SECTION 3 - Snoozester Simple TTS Calls

3.1 Methods:

3.1.1 ScheduleSimpleTTSCall

Description: Schedules a simple Text-To-Speech call

Parameters:

Name	Type	Description
APIKeyIn	String	Client API Key
CallNameIn	String	Name of the call 0 -250 characters
CallTextIn	String	Text of the call to be converted to audio and played over the phone 0 – 2000 characters
CallTimeIn	String	Time that the call will go out in MM/DD/YYYY HH:MM AM PM format Example: 12/20/2008 10:45 PM
TimeZoneIDIn	String	ID of the Time Zone for the call time See Appendix A for Time Zone IDs
PhoneNumberIn	String	10 digit phone number that the call will be delivered to. Format: nnnnnnnnnn See Appendix C for valid area codes
CallerIDIn	String	10 digit caller id (phone number the call will originate from) of the call Format : nnnnnnnnnn
VoiceIDIn	String	TTS Voice ID – ID of the TTS voice. (ex: “100” or “101”)
OptionToBlockNonRequestedCallIn	String	The value of this parameter should either be “True” or “False” “True” enables recipient of call to press 9 to indicate that they did not request the call – doing so will block their phone number and they will not receive future calls When “True”: At the end of the call, there will be a prompt saying: “If you did not request this call, press 9.” If the recipient presses 9 (followed by 1, confirm), the recipient’s phone number will be blocked and there will be no future calls to that number. Note, it is possible to unblock a blocked

		<p>number via the Snoozester API – see the UnblockPhoneNumber API function</p> <p>When “False”: The call will only play the message – no prompt for recipient to indicate that they did not request the call</p>
--	--	---

Errors thrown:

1003, 1004, 1006, 1007, 1008. 1009, 1014, 5002

Returns: Unique Call ID for the Simple TTS Call that was scheduled (as innertext of the <response> element)

Response Example:

```
<?xml version="1.0" encoding="utf-8" ?>
  <snoozeapiresponse xmlns="http://snoozester.com">
    <requestid>254532</requestid>
    <response>14385712</response>
  </snoozeapiresponse>
```

3.1.2 DeleteSimpleTTSCall

Description: Deletes a Simple Text-To-Speech Call. Only upcoming scheduled calls can be deleted. (i.e. can not delete calls from the past)

Parameters:

Name	Type	Description
APIKeyIn	String	Client API Key
CallIDInIn	String	Call ID of the call to be deleted

Errors thrown:

1011, 1012

Returns: "DELETED" as innertext of the <response> element)

Response Example:

```
<?xml version="1.0" encoding="utf-8" ?>
  <snoozeapiresponse xmlns="http://snoozester.com">
    <requestid>254579</requestid>
    <response>DELETED</response>
  </snoozeapiresponse>
```

3.1.3 GetAvailableTTSVoicesList

Description: Returns a list of available TTS Voices

Parameters:

Name	Type	Description
APIKeyIn	String	Client API Key

Returns: Xml structure representing a list of available TTS Voice IDs and descriptions (as innertext of the <response> element)

Response Example:

```
<snoozeapiresponse xmlns="http://snoozester.com">
  <requestid>259860</requestid>
  <response><voices>
    <voice>
      <id>100</id>
      <description>Male Voice - William</description>
    </voice>
    <voice>
      <id>101</id>
      <description>Female Voice - Diane</description>
    </voice></voices>
  </response>
</snoozeapiresponse>
```


3.1.4 GetSimpleTTSCall

Description: Retrieves a simple TTS call that has already been scheduled

Parameters:

Name	Type	Description
APIKeyIn	String	Client API Key
CallIDIn	String	CallID of the scheduled call

Errors thrown:

1011

Returns: Unique Call ID for the Simple TTS Call that was scheduled (as innertext of the <response> element)

Response Example:

```
<?xml version="1.0" encoding="utf-8" ?>
<snoozeapiresponse xmlns="http://snoozester.com">
  <requestid>254816</requestid>
  <response>
    <prerecordedcall xmlns="http://snoozester.com">
      <callid>368779</callid>
      <callname>call name</callname>
      <calltext>this is a test call</ calltext >
      <calltime>9/9/2006 1:01:00 AM</calltime>
      <timezoneid>1</timezoneid>
      <phonenumber>2025171602</phonenumber>
      <callerid>2022075472</callerid>
      <ttsvoiceid>100</ ttsvoiceid >
      <custom1>1</custom1>
      <custom2>2</custom2>
      <custom3>3</custom3>
      <custom4>4</custom4>
      <custom5>555</custom5>
      <optiontoblocknonrequestedcall>1</optiontoblocknonrequestedcall>
      <calllogs>
        <addedtimestamp>9/9/2006 12:58:27 AM</addedtimestamp>
        <callattempted>False</callattempted>
        <callanswered>False</callanswered>
      </calllogs>
    </prerecordedcall>
  </response>
</snoozeapiresponse>
```

SECTION 4 – Functions for Un/Blocking Phone Numbers

4.1 Methods:

4.1.1 GetBlockedPhoneNumbers

Description: Returns xml structure representing a list of phone numbers that have been blocked. When a phone number is blocked, no calls will be delivered to that number.

Parameters:

Name	Type	Description
APIKeyIn	String	Client API Key

Response Example:

```
<snoozeapiresponse xmlns="http://snoozester.com">
  <requestid>259888</requestid>
  <response>
    <blockedphonenumber>
      <phonenumber>
        <number>2025551212</number>
        <notes>Blocked via API call to the BlockPhoneNumber
function on: 10/28/2007 10:53:29 PM EST</notes>
        <blockedtimestamp>10/28/2007 10:53:29 PM
EST</blockedtimestamp>
      </phonenumber>
      <phonenumber>
        <number>7035551212</number>
        <notes>Blocked via API call to the BlockPhoneNumber
function on: 10/27/2007 10:53:29 PM EST</notes>
        <blockedtimestamp>10/27/2007 10:53:29 PM
EST</blockedtimestamp>
      </phonenumber>
    </blockedphonenumber>
  </response>
</snoozeapiresponse>
```

4.1.2 BlockPhoneNumber

Description: Blocks a phone number. When a phone number is blocked, no calls will be delivered to that number.

Parameters:

Name	Type	Description
APIKeyIn	String	Client API Key
PhoneNumberIn	String	10 digit phone number to block in nnnnnnnnnn format

Errors thrown:

1007, 5001

Response Example:

```
<snoozeapireponse xmlns="http://snoozester.com">  
  <requestid>259893</requestid>  
  <response>2025551211 BLOCKED</response>  
</snoozeapireponse>
```

4.1.3 UnblockPhoneNumber

Description: Unblocks a previously blocked phone number. When a phone number is blocked, no calls will be delivered to that number.

Parameters:

Name	Type	Description
APIKeyIn	String	Client API Key
PhoneNumberIn	String	10 digit phone number to block in nnnnnnnnnn format

Errors thrown:

1007, 5002

Response Example:

```
<snoozeapiresponse xmlns="http://snoozester.com">  
  <requestid>259901</requestid>  
  <response>2025551211 UNBLOCKED</response>  
</snoozeapiresponse>
```

Appendix A – Time Zone IDs

Time Zone	TimeZoneID
Eastern	1
Central	2
Mountain	3
Pacific	4
Alaska	5
Hawaii	6
Atlantic	7

Appendix B – Errors & Exception Handling

B.1 Errors Structure:

When errors occur, the <response> child element will contain a <snoozeapierror> child with the following structure:

```
<snoozeapierror>
  <errorcode>[ERROR_CODE]</errorcode>
  <errormessage>[ERROR_MESSAGE]</errormessage>
  <tostring>[ERROR_TOSTRING]</tostring>
</snoozeapierror>
```

Children of <snoozeapierror>:

<errorcode>: Error code
<errormessage>: Error Message
<tostring>: error.toString

Example Error Response:

```
<?xml version="1.0" encoding="utf-8" ?>
<snoozeapiresponse xmlns="http://snoozester.com">
  <requestid>254518</requestid>
  <response>
    <snoozeapierror xmlns="">
      <errorcode>1001</errorcode>
      <errormessage>Authentication Failed</errormessage>
      <tostring>SnoozeAPI ERROR CODE: 1001. ERROR
        GENERIC DESC: API authentication failed. ERROR MESSAGE:
        Authentication Failed</tostring>
    </snoozeapierror>
  </response>
</snoozeapiresponse>
```

B.2 Error Codes:

All API methods can throw the following errors:

3000, 3001, 2000, 1000, 1001, 1002

Error Code	Description
2000	Internal Error
3000	Access to Simple TTS API denied
3001	Access to Simple Pre-recorded Calls API denied
1000	Generic Error
1001	API Authentication Failed
1002	API Authentication Failed
1003	TTS Call name too long (250 chars max)
1004	TTS Call text too long (2000 chars max)
1005	Invalid TTS call time (valid syntax: MM/DD/YYYY HH:MM AM PM)
1006	Invalid timezone id
1007	Invalid phone number
1008	invalid / unsupported area code
1009	Invalid caller id
1010	Can not schedule a TTS call in the past
1011	Invalid Call ID
1012	Can not delete TTS calls in the past
1013	Invalid TTS Voice ID
1014	Can not schedule more that 1 TTS call to the same number at the same date/time
4003	Pre-recorded Call name too long (250 chars max)
4004	Invalid Pre-recorded message id
4005	Pre-recorded call Custom1 field too long (max 250 characters)
4006	Pre-recorded call Custom2 field too long (max 250 characters)
4007	Pre-recorded call Custom3 field too long (max 250 characters)
4008	Pre-recorded call Custom4 field too long (max 250 characters)
4009	Pre-recorded call Custom5 field too long (max 250 characters)
4010	Invalid Pre-recorded Call ID
4011	Can not delete Pre-recorded calls in the past
4012	Invalid Pre-recorded call time (valid syntax: MM/DD/YYYY HH:MM AM PM)
4013	Invalid Search type
4014	Invalid Batch Pre-recorded call scheduling XML
4015	Can not schedule a Pre-recorded call in the past
4016	Can not schedule more that 1 pre-recorded call to the same number at the same date/time
5000	Attempt to unblock a phone number that is not blocked
5001	Attempt to block a phone number that has already been blocked
5002	Attempt to schedule a call to a phone number that has been blocked

Appendix C – Valid US/Canada Area Codes for Outbound Calls

Snoozester delivers calls to phone numbers with the following area codes:

Area Code	Area
201	New Jersey
202	Washington, DC
203	Connecticut
204	Manitoba, Canada
205	Alabama
206	Washington
207	Maine
208	Idaho
209	California
210	Texas
212	New York
213	California
214	Texas
215	Pennsylvania
216	Ohio
217	Illinois
218	Minnesota
219	Indiana
224	Illinois
225	Louisiana
227	Maryland
228	Mississippi
229	Georgia
231	Michigan
234	Ohio
239	Florida
240	Maryland
248	Michigan
250	British Columbia
251	Alabama
252	North Carolina
253	Washington
254	Texas
256	Alabama
260	Indiana
262	Wisconsin
264	Anguilla
267	Pennsylvania
268	Antigua and Barbuda
269	Michigan

270	Kentucky
276	Virginia
281	Texas
283	Ohio
289	Ontario
301	Maryland
302	Delaware
303	Colorado
304	West Virginia
305	Florida
306	Saskatchewan, Canada
307	Wyoming
308	Nebraska
309	Illinois
310	California
312	Illinois
313	Michigan
314	Missouri
315	New York
316	Kansas
317	Indiana
318	Louisiana
319	Iowa
320	Minnesota
321	Florida
323	California
330	Ohio
331	Illinois
334	Alabama
336	North Carolina
337	Louisiana
339	Massachusetts
347	New York
351	Massachusetts
352	Florida
360	Washington
361	Texas
386	Florida
401	Rhode Island
402	Nebraska
403	Alberta, Canada
404	Georgia
405	Oklahoma
406	Montana
407	Florida
408	California
409	Texas
410	Maryland

412	Pennsylvania
413	Massachusetts
414	Wisconsin
415	California
416	Ontario, Canada
417	Missouri
418	Quebec, Canada
419	Ohio
423	Tennessee
424	California
425	Washington
434	Virginia
435	Utah
440	Ohio
443	Maryland
445	Pennsylvania
450	Quebec, Canada
464	Illinois
469	Texas
470	Georgia
473	Grenada
475	Connecticut
478	Georgia
479	Arkansas
480	Arizona
484	Pennsylvania
501	Arkansas
502	Kentucky
503	Oregon
504	Louisiana
505	New Mexico
506	New Brunswick, Canada
507	Minnesota
508	Massachusetts
509	Washington
510	California
512	Texas
513	Ohio
514	Quebec, Canada
515	Iowa
516	New York
517	Michigan
518	New York
519	Ontario, Canada
520	Arizona
530	California
540	Virginia
541	Oregon

551	New Jersey
557	Missouri
559	California
561	Florida
562	California
563	Iowa
564	Washington
567	Ohio
570	Pennsylvania
571	Virginia
573	Missouri
574	Indiana
580	Oklahoma
585	New York
586	Michigan
601	Mississippi
602	Arizona
603	New Hampshire
604	British Columbia, Canada
605	South Dakota
606	Kentucky
607	New York
608	Wisconsin
609	New Jersey
610	Pennsylvania
612	Minnesota
613	Ontario, Canada
614	Ohio
615	Tennessee
616	Michigan
617	Massachusetts
618	Illinois
619	California
620	Kansas
623	Arizona
626	California
630	Illinois
631	New York
636	Missouri
641	Iowa
646	New York
647	Ontario, Canada
650	California
651	Minnesota
660	Missouri
661	California
662	Mississippi
667	Maryland

678	Georgia
682	Texas
701	North Dakota
702	Nevada
703	Virginia
704	North Carolina
705	Ontario, Canada
706	Georgia
707	California
708	Illinois
709	Newfoundland, Canada
712	Iowa
713	Texas
714	California
715	Wisconsin
716	New York
717	Pennsylvania
718	New York
719	Colorado
720	Colorado
724	Pennsylvania
727	Florida
731	Tennessee
732	New Jersey
734	Michigan
737	Texas
740	Ohio
754	Florida
757	Virginia
760	California
763	Minnesota
765	Indiana
770	Georgia
772	Florida
773	Illinois
774	Massachusetts
775	Nevada
778	British Columbia, Canada
780	Alberta, Canada
781	Massachusetts
785	Kansas
786	Florida
801	Utah
802	Vermont
803	South Carolina
804	Virginia
805	California
806	Texas

807	Ontario, Canada
808	Hawaii
810	Michigan
812	Indiana
813	Florida
814	Pennsylvania
815	Illinois
816	Missouri
817	Texas
818	California
819	Quebec, Canada
828	North Carolina
830	Texas
831	California
832	Texas
835	Pennsylvania
843	South Carolina
845	New York
847	Illinois
848	New Jersey
850	Florida
856	New Jersey
857	Massachusetts
858	California
859	Kentucky
860	Connecticut
862	New Jersey
863	Florida
864	South Carolina
865	Tennessee
867	Yukon, NW Territories, Canada
870	Arkansas
872	Illinois
878	Pennsylvania
901	Tennessee
902	Nova Scotia, Canada
903	Texas
904	Florida
905	Ontario, Canada
906	Michigan
907	Alaska
908	New Jersey
909	California
910	North Carolina
912	Georgia
913	Kansas
914	New York
915	Texas

916	California
917	New York
918	Oklahoma
919	North Carolina
920	Wisconsin
925	California
928	Arizona
931	Tennessee
936	Texas
937	Ohio
940	Texas
941	Florida
947	Michigan
949	California
952	Minnesota
954	Florida
956	Texas
959	Connecticut
970	Colorado
971	Oregon
972	Texas
973	New Jersey
975	Missouri
978	Massachusetts
979	Texas
980	North Carolina
984	North Carolina
985	Louisiana
989	Michigan
800	Toll Free
877	Toll Free
888	Toll Free
866	Toll Free
951	California
226	Canada
432	Texas
438	Canada
855	Canada